

Bill Pay Upgrade



Screen Shot Comparisons

We are pleased to bring you our upgraded Bill Pay service. While the previous and new systems feature much of the same functionality, we hope you enjoy the more streamlined, user-friendly navigation and greater flexibility of the new Bill Pay.

The screen shot examples below provide an at-a-glance comparison of the two systems. Simply match the numbered function on the existing Bill Pay screen with its corresponding number on the new Bill Pay screen.

First is a quick overview of all features, followed by snapshots of how to add a payee, make a payment, set up an eBill and add a reminder.

New Bill Pay

The screenshot shows the 'My Bills & People I Pay' section on the left and 'My Payments' on the right. Numbered callouts indicate: 1. 'Need to pay someone new?' button; 2. 'Allied Waste 67' bill with 'Get eBill' link; 3. 'ABC *3101' payee with 'Options' link; 4. 'Administration *2383' payee with 'Options' link; 5. 'Scheduled payments' table.

KEY

- 1. Add a payee
- 2. Set up an e-Bill
- 3. Quick view of payees
- 4. Options
- 5. Scheduled payments

Previous Bill Pay

[Help](#) | [Messages](#)

Payment Center | **Bill History** | **Manage My Bills** | **My Accounts** | **My Profile**

5

4

Pay From Check*11817

Dylan Williams
Monday, November 24, 2014

Payment Center

Pay Bills

[Add a company or person to pay](#) 1

Add/Manage Groups 2

[-] Cable, Phone and Internet

COMCAST *91189 \$

[-] Car Insurance

California State Car Association *09578 3 \$

[-] Car Loan

CenterOne Financial Services LLC *27272 \$

[-] Credit Cards

AMERICAN EXPRESS *93001 \$

Chase Credit Cards * 3541 \$

Chase Freedom Master Card * 6351 \$

CHASE MANHATAN CHEM-MASTRCRD (1) \$

Learn more about getting your bills here.
[Launch Demo](#)

Bill Reminders

Reminders help you track when a bill is due.

[Set Up Reminders](#)

Pending Payments

CenterOne... *27272	\$2.00	12/12
	Change	Cancel
Total		\$2.00

*Please be aware that the total amount reflects pending payments to be processed, but does not include payments processed prior to today which have not yet cleared.

Add a Payee

New Bill Pay

My Bills & People I Pay 1 hidden ▾ Need to pay someone new?

Sort by: ▾ Showing: [A-T](#) | [T-Z](#)

- AT&T - BellSouth
- AT&T - SBC

Previous Bill Pay

Payment Center | Bill History | Manage My Bills | My Accounts | My Profile

Pay From Check*11817

Payment Center

Pay Bills

Add/Manage Groups

- Cable, Phone and Internet**
 - COMCAST *91189
- Car Insurance**
 - California State Car Association *09578
- Car Loan**
 - CenterOne Financial Services LLC *27272
- Credit Cards**
 - AMERICAN EXPRESS *93001
 - Chase Credit Cards * 3541
 - Chase Freedom Master Card * 6351

Add a Company or Person to Pay


Enter the name of any company or person in the U.S.

- UTILITIES
- PHONE
- INSURANCE
- CREDIT CARDS

[More Bill Categories](#)

Make a Payment

New Bill Pay


2 days **car company** *2387

[Get eBill](#) Last paid: \$5.00 on 11/06/14 [Options](#) | [History](#)

From: [Checking 002 *1616 \\$5,001.98](#) ▼

32 days **car company** *2387

[Get eBill](#) Scheduled: \$5.00 on 11/26/14 [Options](#) | [History](#)

From: [Checking 002 *1616 \\$5,001.98](#) ▼


Success! \$5.00 scheduled for 11/26/2014 | Conf#: 2BCB3ZJ4


[Want to receive your bill here?](#)

Previous Bill Pay

Pay Bills

[Add/Manage Groups](#)

[-] Cable, Phone and Internet


COMCAST *91189 \$

Payment Assistant

COMCAST [Update](#)

Cable/Satellite TV
 800-945-2288
 P.O. BOX 34744
 SEATTLE, WA 98124 - 1227

Pending Payments

Pay Bills

Review Payments

You're making payments for the following bills. Please review the payment information for the following bills and click **Submit Payments**.

Biller Name	Account	Amount	Pay Date
COMCAST *91189	Check *11817	\$25.00	11/26/2014
Total:		\$25.00	

Add a Reminder

New Bill Pay

32 days **car company** *2387
Scheduled: \$5.00 on 11/26/14
[Get eBill](#) [Close Options](#) | [History](#)

\$0.00 mm/dd/yy

From: [Checking 002 *1616 \\$5,001.98](#) ▼

Your Bill (eBill)

Next due reminder

Automatic payment

Expedited payment

Account Information

Not paying this anymore?
[Delete it](#) | [HIDE](#) [Hide it](#)

Want a Payment Reminder? **Currently On** | [Turn off](#)

We'll **email you 10 days** before it's due and show a countdown when you log in

10
DAYS

Payee Name *8756
Pay from: [Checking](#) ▼

RECOMMENDED

Set up an eBill and let **Allied Waste** tell us when it's due

OR

You tell us when it's due

Frequency ▼

Next Due ▼

Previous Bill Pay

[Help](#) | [Messages](#)

[Payment Center](#) [Bill History](#) [Manage My Bills](#) [My Accounts](#) [My Profile](#)

Manage My Bills

Add and Change Bill Options

Select a bill, and then select what you'd like to do. Options include updating biller information, setting up bill reminders or automatic payments, and receiving your bill online.

Available options vary based on the features that the biller offers and the information you've already set up for your bill.

Biller Name

Add a Reminder

Select a bill, and then select what you'd like to do. Options include updating biller information, setting up bill reminders or automatic payments, and receiving your bill online.

Available options vary based on the features that the biller offers and the information you've already set up for your bill.

Biller Name AMERICAN EXPRESS *93001

What would you like to do?

- Stop an electronic version of my bill
- Add an automatic payment
- Set up reminders for this bill

Since you're receiving an electronic version of your bill, your bills appear automatically in the Payment Center with the exact amount and due date.

If you'd like to receive email reminders, review your email address and select the type of reminders you want.

***E-mail address**

- E-mail me if not paid by the due date.
- E-mail me when the payment has been sent.

Save Changes **Cancel**

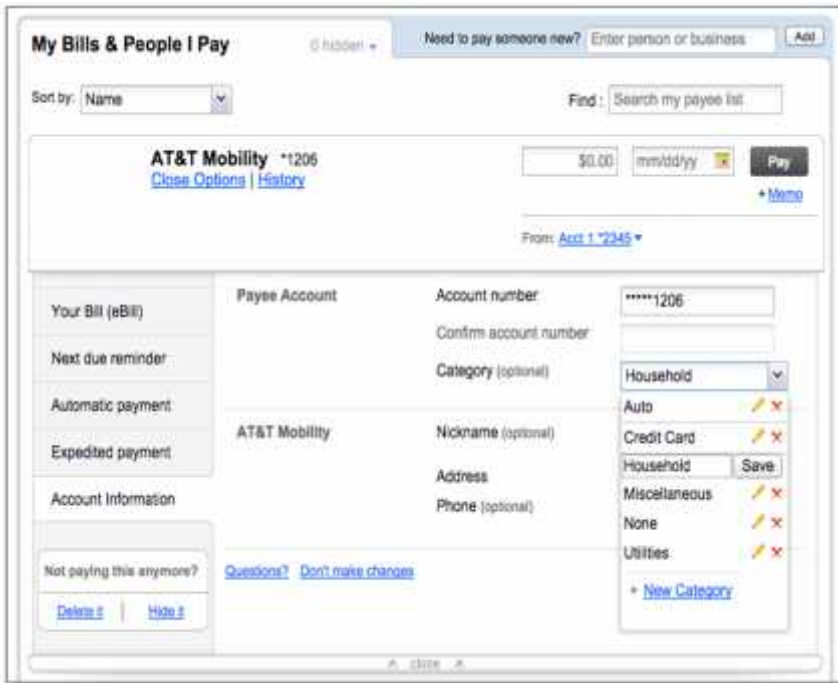
- Update biller information
- Delete this biller

Additional Enhancements

Add and Edit Payee

Quickly organize your payees with the ability to add, edit and delete payees.

Any edits made to existing categories will affect both historical and scheduled payments. Historical and scheduled payments listed under a category that is deleted will be listed as “uncategorized”. If you have multiple categories with the same name they will receive an error message if you attempt to delete it.



Payment History Sub-totals

You will now see sub-totals listed for payees in the payment history page when payees are sorted alphabetically under “Paid to”. This enhancement will allow you to easily sum up payments made to each payee.

The screenshot shows a "History: Payments" page. At the top, there are links for "Back to main page", "Download", "Print", and "Questions?". Below that, there's a "Switch to: History: Bills" button and a "Filter payment history" search box. The main table has the following columns: "Deliver By", "Paid to", "Amount", "Confirmation#", "Paid from", "Status", "Type", and "Category". The table contains several rows of payment history. A sub-total of "\$12.00" is circled in red. The table also shows a total of "\$10,325.00" at the bottom.

Deliver By	Paid to	Amount	Confirmation#	Paid from	Status	Type	Category
08/17/2015	%\$	\$11.00	YBIBUZK4	Checking 001	Scheduled	Check - 9015	None
07/17/2015	%\$	\$1.00	UBEBUZK4	Checking 001	Complete	Check - 9014	None
		\$12.00					
07/17/2015	123456789123456789123456	\$1.00	YB8BVZK4	Checking 003	Complete	Check - 9139	None
		\$1.00					
07/24/2015	adam	\$1.50	TB5BQZK4	Checking 003	Complete	Check - 9141	WHATEVER
08/23/2015	adam	\$8.00	7BJBLZK4	Checking 003	Complete	Check - 9134	WHATEVER
		\$8.50					
07/16/2015	Allied Waste	\$10,000.00	HBVBQZK4	Checking 003	Complete	Electronic	Awesomeness
07/02/2015	Allied Waste	\$300.00	RB8BVZK4	Checking 001	Complete	Electronic	None
05/28/2015	Allied Waste	\$25.00	4BZBJZK4	Checking 001	Complete	Electronic	None
		\$10,325.00					

Additional Enhancements

Payee Sort – Name Label

Added (Nickname) after the “Name” field in the payee sort drop down to reflect that the nickname of the payee may appear in the payee list.

Before



After

